SPHE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

Novaes et al.

Confirmation No.: 4280

Serial No.:

09/584,638

Group Art Unit: 2155

Filed:

05/31/00

Examiner: Michael Young Won

Title:

METHOD, SYSTEM AND PROGRAM PRODUCTS FOR ORDERING LISTS

OF SERVICE ADDRESSES TO PROVIDE LOAD BALANCING OF A

CLUSTERED ENVIRONMENT

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on August //, 2004.

Jill K. Becker

RECEIVED

AUG 1 8 2004

Technology Center 2100

To:

Mail Stop Amendment Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Response To Office Action

Dear Sir:

This Response to Office Action is being submitted in reply to the Office Action mailed May 13, 2004 for the above-referenced patent application. A response to the Office Action is initially due on or before August 13, 2004, and thus, this Response is timely filed.